AGENDA
Commercial Industrial Section
Thursday, April 16, 2020
10:00am-11:00am Central Time

Action Agenda
1. Call to Order
   Bill Jefferis, CWS (Chair)

2. Zoom platform
   What WQA has done to limit risk       Jonathan Adams      5 min

3. Overview of WQA’s Virtual Education Program  Tanya Lubner  5 min

4. Presentation: Commercial/Industrial Concerns in Today’s Crazy World 15 min
   Greg Reyneke, MWS, Red Fox Advisors

5. Break out Discussions  25 min
   • How to approach customers who are on lockdown?
   • What do you need to communicate to customers regarding the maintenance and/or operation of machinery during the crisis?
   • How should you plan for when we are past this and back to a “new normal?”
   • How to address supply chain concerns.

6. Next meeting
   2020 WQA Mid-Year Leadership Conference
   September 15 - 17 @ Resort at Squaw Creek; Lake Tahoe, CA

7. Adjourn – Bill Jefferis, CWS (Chair)