



AGENDA
Commercial Industrial Section
Thursday, April 16, 2020
10:00am-11:00am Central Time

Action Agenda

1. Call to Order
Bill Jefferis, CWS (Chair)

2. Zoom platform
What WQA has done to limit risk
Jonathan Adams 5 min

3. Overview of WQA's Virtual Education Program
Tanya Lubner 5 min

4. Presentation: Commercial/Industrial Concerns in Today's Crazy World
Greg Reyneke, MWS, Red Fox Advisors 15 min

5. Break out Discussions 25 min
 - How to approach customers who are on lockdown?
 - What do you need to communicate to customers regarding the maintenance and/or operation of machinery during the crisis?
 - How should you plan for when we are past this and back to a "new normal?"
 - How to address supply chain concerns.

6. Next meeting
2020 WQA Mid-Year Leadership Conference
September 15 - 17 @ Resort at Squaw Creek; Lake Tahoe, CA

7. Adjourn – Bill Jefferis, CWS (Chair)